

Globalstar Accessibility Progress Report

Executive Summary

Globalstar is dedicated to fostering an inclusive environment by identifying, removing, and preventing barriers to accessibility. This second progress report outlines Globalstar's continued commitment to implementing our Accessibility Plan, focusing on key areas such as training, recruitment, web accessibility, and the built environment.

This report covers the period from June 1, 2025 to May 10, 2026. During this period, Globalstar maintained its accessibility practices with no material changes to report.

1. Training

Globalstar provides accessibility training for all employees and team members, including those involved in developing company policies. This training ensures that our staff are equipped to meet the needs of individuals with disabilities effectively. ([Globalstar Accessibility](#))

2. Recruitment, Assessment, and Selection Process

As an equal opportunity employer, Globalstar values diversity in the workplace. We offer reasonable accommodations to candidates throughout the hiring process upon request, ensuring equitable opportunities for all applicants. ([Globalstar Accessibility](#))

3. Web Content Accessibility

Globalstar is committed to meeting the Web Content Accessibility Guidelines (WCAG) 2.0, Level AA standards. We continuously work to ensure our web content is accessible to all users, providing a barrier-free digital experience. ([Globalstar Accessibility](#))

4. Built Environment

While Globalstar does not operate public-facing storefronts, and the majority of our employees work from home, we continually assess and address accessibility needs. This includes integrating accessibility into our policies, procedures, training, and best practices to support all employees effectively. ([Globalstar Accessibility](#))

Feedback Process

Globalstar has established a feedback process to gather input on accessibility matters. The Accessibility Advocate is responsible for receiving feedback. Employees and customers can provide feedback via email at accessibilityfeedback@globalstar.com or by phone at 1.855.919.6302 (Monday to Friday, 8am to 5pm Eastern Time). We are committed to adapting, reviewing, and amending our policies and practices based on the feedback received. We aim to

acknowledge all feedback within **five (5) business days** and provide a resolution or update within a reasonable timeframe.

Feedback Received

During this reporting period (June 1, 2025 to May 10, 2026), no accessibility feedback was received through our feedback process. Our feedback channels remain open and we welcome input from customers and employees.

Consultation with People with Disabilities

Input from persons with disabilities continues to be welcomed through our accessibility feedback process. During this reporting period, no formal consultations were conducted, consistent with the stable nature of our service operations and absence of significant service changes. Staff were consulted through Human Resources regarding workplace accessibility needs; no new barriers were identified.

Conclusion

Globalstar remains steadfast in its commitment to accessibility. Through continuous training, inclusive recruitment practices, adherence to web accessibility standards, and proactive feedback mechanisms, we strive to create an environment where all individuals can maintain their independence and dignity. We will continue to engage with stakeholders, including individuals with disabilities, to further enhance our accessibility efforts.

Publication and Notification

This progress report is published on Globalstar's main digital platform to ensure transparency and accessibility. The report is located in the Accessibility section of our website ([Globalstar Accessibility](#)) and is compliant with WCAG 2.0 AA standards. In compliance with the Accessible Canada Act, we have notified the CRTC via My CRTC Account within 48 hours of publication.

Alternative Formats

Upon request, this progress report is available in alternative formats, including print, large print, braille, audio, and electronic formats. Requests can be made through the contact methods provided above, and we will respond to such requests within **fifteen (15) business days** as stipulated by the Accessible Canada Regulations.

Feedback

We welcome ongoing feedback to help us improve our accessibility initiatives. Please contact our Accessibility Advocate at accessibilityfeedback@globalstar.com or by phone at 1.855.919.6302 with any comments or suggestions. ([Globalstar Accessibility](#))

Next Review Date

Globalstar is committed to publishing annual accessibility progress reports as required under the Accessible Canada Act. The next progress report will be published by **June 1, 2027**.

This progress report has been prepared in accordance with the Accessible Canada Act and the CRTC Accessibility Reporting Regulations, reflecting Globalstar's commitment to creating a barrier-free environment for all.